



Patient-Centered Medical Home Stakeholder Council
Meeting Minutes
February 18, 2015
DLI Conference Room (Helena) and via phone

Members Present

Dr. Jonathan Griffin, Chair, Blue Cross Blue Shield
Paula Block, Montana Primary Care Association
Carla Cobb, RiverStone Health
Jo Thompson, Medicaid Division, Department of Public Health & Human Services
Kathy Myers (for Todd Harwell), Public Health and Safety Division, DPHHS
Dr. Rob Stenger, Providence Medical Group
Dr. Janice Gomersall, Community Physicians Group, Mountain View Family Medicine and Obstetrics
Dr. Patrick Van Wyk, Licensed Clinical Psychologist, St. Peter's Hospital
Kristin Pete, Glacier Medical Associates
Tara Callaghan, SW Community Health Center
Lara Shadwick, Mountain Pacific Quality Health Foundation
Todd Lovshin, PacificSource Health Plans

Members Absent

Dr. Monica Berner, Vice-Chair, Blue Cross Blue Shield of Montana
Dr. Larry Severa, Billings Clinic
Bill Warden, Hospital Lobbyist
Sen. Mary Caferro, State of Montana (Ad Hoc Member)

Interested Parties

Dr. Gary Mihelish, Mental Health Advocate
Janice Mackensen, Mountain-Pacific Quality Health Foundation
Dr. Jonathan Weisul, Allegiance Benefit Plan Management
Jody Haines, Providence Health System
Craig Hepp, Billings Clinic
Sherri Madzelonka, Newton B. Coutinho MD PLLC

CSI Staff Present

Christina Goe
Catherine Wright (Minutes recorder)
Emily Samhammer

Welcome, agenda review, minutes approval, and announcements

The meeting was called to order at 1:05 pm. Cathy Wright conducted roll call. Dr. Griffin reminded members that the required in-person council meetings are scheduled for May and October. Dr. Stengar moved and Dr. Van Wyk seconded a motion to approve the January 2015 meeting minutes. The minutes were unanimously approved.

Dr. Griffin announced that he has left his clinical practice and taken a staff position with Blue Cross Blue Shield. Now, both the Chair and Vice-chair represent BC/BS. He acknowledged that both Griffin and Berner should not serve together. He asked the council to decide the appropriate change in leadership roles. A motion was made to replace the Vice Chair and make a call for nominations. Stengar seconded the motion. The motion passed unanimously. There was discussion that a provider is the best choice for the Vice-Chair. Dr. Gommersal nominated Dr. Stengar. Todd Lovshin seconded the motion. Dr. Stengar was unanimously elected Vice-Chair.

DPHHS Medical Home Update

Jo Thompson updated the council on the DPHHS medical home pilot project. It's generally going well, although off to a slow start as the providers adjust to the new expectations and processes. Five providers were given contracts and 2 have returned signed contracts: St. Peter's (Helena) and Partnership Health (Missoula) for a patient population of 1700. (Once all contracts are submitted the patient population will increase to approx. 10,000.) She further reported that they hope to get a commitment from a particular rural provider. They are also working on getting their systems in place for data reporting and future expansion.

A work group is forming to review the pilot project. Members include Blue Cross Blue Shield, the pilot providers and DPHHS.

Updates from the Payors

Pacific Source: Todd Lovshin reported that PS had filed its letter of intent and that PS is contracting with 2-3 PCMH practices for 2015 and possibly more in 2016.

Alliance: Dr. Weisul summarized that the Complex Care Program is extended to all PCMHs. He expects to have 50 different practices by mid-year and 3 major employers.

Blue Cross Blue Shield: Griffin is still learning the about the BC/BS PCMH model and suggested that Dr. Berner give an update at next month's meeting.

Christina confirmed that the Payor Letters of Intent will soon be posted to the CSI website.

DPHHS Update on Quality Metric and Utilization Measure Reports

Kathy Myers reported that Carrie Oser is the lead DPHHS staff person on the data transfer process and other data management. Providers received reports on February 3 so the data are just beginning to be submitted. So far, only a few providers have responded. Some data is patient-level and some is aggregate. Also, thus far, technically speaking, the process is going well. DPPHS needs further guidance on how to present the data. Christina Goe mentioned that CSI and Nancy McCall, the Mathematica consultant, will have a conversation within in the next 2 weeks to discuss data analytics. Christina also expects the data sharing agreements to be completed by early March.

Update on Annual Report

Christina Goe reviewed the process for the development of the draft template. After Nancy McCall, who generally agreed with the questions and provided additional feedback, Council members then reviewed, voted and approved the template. The final annual report template was emailed to providers on February 13, allowing for 6 weeks completing before the March 31 deadline. The report allows clinics to share their stories and the results will reveal what is (and isn't) working.

Education Subcommittee

Dr. Griffin began a discussion about the formation of the Education Subcommittee to build public awareness of PCMH among a broad group of stakeholders, including providers, administrators, legislators and health care consumers. He asked the group to brainstorm possible subcommittee goals and objectives. Many good ideas were expressed that could be used as a draft framework for the subcommittee objectives:

- Provide information/reasons to non-PCMH practices to join the PCMH movement
- Educate consumers on the value of PCMH
- Develop Talking Points to sell the program benefits, value, outcomes, etc.
- Determine provider “best practices” and share with all providers
- Develop provider-focused fact sheets to build provider “buy-in”

The following council members volunteered to serve on the Education subcommittee:

Tara Callaghan, Lara Shadwick, Janice Mackensen, Patrick Van Wyk, Kristin Pete, Jody Haines and Jonathan Griffin.

The new subcommittee set a recurring meeting time of the **1st Wednesday of the month**. The inaugural meeting is set for **March 4 at noon**.

Discuss the future of the Quality Metric and Payor Subcommittees

With the completion of the quality metric and payor guidances, it is a good time to re-evaluate the roles of both subcommittees. Dr. Stengar suggested the council broaden its payor base and consider inviting representatives of self-funded plans to meetings. Dr. Cobb suggested the payors begin a discussion about other “reimbursement pathways” for additional services in PCMH, such as pharmacy, behavioral health, etc.

Nancy McCall has feedback to share with the payors. It was decided the Payor subcommittee will meet at their regularly scheduled time of March 12.

QM subcommittee will not meet in March.

Discuss Work Plan

Rather than take time during the meeting, Dr. Griffin requested that council members review the [work plan](#), and e-mail any edits to Amanda Eby or bring them to the next meeting. Before the next meeting, Amanda will also add the RWJF grant timeline.

Public and Ad Hoc Member Comment

Gary Mihelish announced that NAMI webinar on “How to integrate mental health into primary care” will air February 27. He will send details to Amanda to forward to the group.

Janice Mackenson also mentioned additional resources for Medicare billing, specifically chronic care management.

Future Meetings

As previously mentioned, the newly formed **Education** subcommittee will meet March 4 at noon. The **Payor** subcommittee will meet March 12 at 1:00 pm. The **Quality Metrics** subcommittee will not meet in March. And as a reminder, all council members are invited to attend.

The next PCMH Stakeholder Council meeting is **March 18th 1:00 – 3:00 pm at the CSI**. There will be a special presentation from the DPHHS Chronic Disease Prevention Bureau on programs that can help clinics with the 4 quality metrics.

Meeting adjourned at 2:03 pm.