



Patient-Centered Medical Home Stakeholder Council
Meeting Minutes
March 18, 2015
DLI Conference Room (Helena) and via phone

Members Present

Dr. Jonathan Griffin, Chair, Blue Cross Blue Shield
Dr. Larry Severa, Billings Clinic
Jo Thompson, Medicaid Division, Department of Public Health & Human Services
Todd Harwell, Public Health and Safety Division, DPHHS
Dr. Janice Gomersall, Community Physicians Group, Mountain View Family Medicine and Obstetrics
Dr. Patrick Van Wyk, Licensed Clinical Psychologist, St. Peter's Hospital
Lara Shadwick, Mountain Pacific Quality Health Foundation
Todd Lovshin, PacificSource Health Plans
Bill Warden, Hospital Lobbyist

Members Absent

Dr. Rob Stenger, Vice-Chair, Providence Medical Group
Dr. Monica Berner, Blue Cross Blue Shield of Montana
Paula Block, Montana Primary Care Association
Carla Cobb, RiverStone Health
Kristin Pete, Glacier Medical Associates
Tara Callaghan, SW Community Health Center
Sen. Mary Caferro, State of Montana (Ad Hoc Member)

Interested Parties Present

Kathy Myers, Public Health and Safety Division, DPHHS
Dr. Gary Mihelish, Mental Health Advocate
Dr. Jonathan Weisul, Allegiance Benefit Plan Management
Jody Haines, Providence Health System
Bernadette Roy, Partnership Health Center, Missoula
Jaclyn Kinkaid, Montana Primary Care Association
Greg Drapes, Monida Health Care
Kim Powell, UM Mental Health

CSI Staff Present

Amanda Roccabruna Eby
Christina Goe
Catherine Wright

Welcome, agenda review, minutes approval, and announcements

The meeting was called to order at 1:02 pm. Amanda Eby conducted roll call. The agenda was reviewed and approved. Dr. Griffin called for a motion to approve the minutes. Bill Warden moved and Todd Harwell seconded a motion to approve the February 2015 stakeholder council meeting minutes. The minutes were unanimously approved.

There were no announcements.

DPHHS Quality Metric Report Update

Kathy Myers reported that, to date, DPHHS has received 10 reports using Option #1 (Patient-level data) and 10 reports using Option #2 (Aggregate data). Specifically, the reports represent 10 hospitals, 8 FQHCs, and 2 independent clinics. Dr. Griffin asked how many patients are represented in the patient-level data. DPHHS will follow-up with the number. The process continues to go smoothly. Dr. Griffin offered kudos to all involved, including the PCMH clinics that have submitted their reports and especially to Carrie Oser at DPHHS for her assistance and technical expertise.

Data Use Agreements

Christina Goe is developing data agreements with assistance from Mathematica. Changes to federal law in late 2014 require CSI to draft and sign 2 types of agreements. One is a 'Business Associate Agreement' between CSI and providers; the other is the 'Data Use Agreement' between CSI and Mathematica. The patient-level data has HIPPA identifiers in it. CSI staff and Mathematica staff researched the privacy and security technical specifications of the State of Montana Secure File Transfer Service and determined it to be secure for our purposes and in compliance with the new federal law. Christina plans to have a draft Business Associate Agreement available for providers to review by mid-April.

Update on Annual Report

Amanda Eby gave a brief status report of Annual Report submissions. To date, the CSI has received 8 reports total, 7 from providers and 1 from a payor. Amanda is pleased that most questions are being answered even though they are optional. Notably, there are very specific details on depression screening. Amanda fixed the settings so the online form can now be saved, in stages, if necessary. Respondents are able to save a draft of their report and the program will send them a link to their draft where they can access it and complete it at another time. Amanda sends weekly reminders on Mondays that the deadline is March 31.

Education Subcommittee

Amanda Eby reviewed the Work Plan drafted initially from brainstorming at the February stakeholder council meeting and further developed by the subcommittee at their inaugural March meeting.

Basically, the plan proposes 2 phases: Phase #1 highlights the **Education of Clinicians and patients** within established PCMHs and PCMH payors; Phase #2 covers **Future Partnering**, for instance, with patient advocacy groups, etc.

The CSI committed to developing a template with design, format, branding, etc. for handouts, posters and other marketing materials. Draft templates will be reviewed at the April subcommittee meeting. It was suggested that Strategies for Payor Education be an agenda item at the next Payor Subcommittee meeting.

Lara Shadwick offered to help customize a Communication Plan she submitted to the PCMH program.

Payor Subcommittee Report

Christina Goe described how the March subcommittee meeting became 3 separate meetings/conversations with payors due to scheduling conflicts. The discussions focused on the Mathematica Worksheet which was their feedback on the Montana guidance to payors, for calculating and reporting the two required utilization measures. The worksheet describes several common issues with each measure that arise in health research. For each issue, Mathematica posed questions for payors to consider how they would create their report this year and what changes, if any, should be made to the reporting process. All payors submitted completed worksheets to CSI by March 12th.

Christina also pointed out that the payor Letters of Intent are included in the meeting packet for council members to read and review. They are also posted on the CSI website on the main PCMH landing page.

RWJF / Mathematica update

Amanda Eby updated the group on the ongoing work of our consultant Mathematica. Thus far, they have submitted feedback on both the provider quality metrics guidance and the payor utilization guidance. Quality metrics suggestions will be considered for the next report, especially concerning alignment with PQRS standards.

Amanda stressed how Mathematica has been very thorough in their review of CSI and stakeholder council documents, as well as their explanation of memorandums to CSI. Short-term deliverables include the data usability analyses for quality metrics and utilization measures, the web-ex to providers on how to use their quality metric data in late April, and Dr. Nancy McCall will call-in for the April stakeholder council meeting to explain the analyses.

Discuss Work Plan

The work plan was not discussed. Please review the [work plan](#), and e-mail any edits to Amanda Eby or bring them to the next meeting. Before the next meeting, Amanda will also add the RWJF grant timeline.

Presentation by DPHHS on Chronic Disease Prevention

Kathy Myers delivered a [PowerPoint presentation](#) on DPHHS and the specifics of their successful programs managing 3 chronic diseases: Diabetes, Hypertension, tobacco cessation. For future quality metric consideration, she also discussed colorectal cancer screening and asthma monitoring. Todd Harwell reminded the group that public health goals are compatible with PCMH goals: Improving quality of care and controlling chronic disease.

No Public Comment

Future Meetings and Special Guests

The **Education** subcommittee will meet April 1 at noon. The **Quality Metrics** subcommittee will meet April 8 at noon. The **Payor** subcommittee will meet April 9 at 1:00 pm. And as a reminder, all council members and interested parties are invited to attend.

The next PCMH Stakeholder Council meeting is **April 15th 1:00 – 3:00 pm at the CSI.**

Finally, a web-ex with Mathematica on how providers can use their quality metric data will be scheduled for late-April.

Also, Paul Grundy, the “The Godfather of PCMH”, will be in Missoula April 23 & 24 and in Billings April 21. Stakeholder council and other interested parties were encouraged to attend if possible.

Meeting adjourned at 2:30 pm.