



PATIENT-CENTERED MEDICAL HOME STAKEHOLDER COUNCIL

Meeting Minutes

May 20, 2015

Great Northern Hotel - Western Star Room - Helena (and via phone)

Members Present

Dr. Jonathan Griffin, Chair, Blue Cross Blue Shield of Montana

Dr. Rob Stenger, Vice-Chair, Providence Medical Group

Dr. Larry Severa, Billings Clinic

Carla Cobb, RiverStone Health

Dr. Janice Gomersall, Community Physicians Group, Mountain View Family Medicine and Obstetrics

Dr. Patrick Van Wyk, St. Peter's Hospital

Lara Shadwick, Mountain Pacific Quality Health Foundation

Kristen Pete, Glacier Medical Associates

Tara Callaghan, SW Community Health Centers

Todd Lovshin, PacificSource Health Plans

Jo Thompson, Montana Medicaid, Department of Public Health & Human Services

Paula Block, Montana Primary Care Association

Bill Warden, Hospital Lobbyist

Members Absent

Dr. Monica Berner, Blue Cross Blue Shield of Montana

Todd Harwell, Public Health and Safety Division, DPHHS

Sen. Mary Caferro, State of Montana (Ad Hoc Member)

Guests and other Interested Parties Present

Nancy McCall, Mathematica Policy Research

Kathy Myers, Public Health and Safety Division, DPHHS

Mary LeMieux, Montana Medicaid, DPHHS

Dr. Jonathan Weisul, Allegiance Benefit Plan Management

Mary Jane Nealon, Partnership Health Center

Duane Presinger, Montana Medicaid, DPHHS

Marie Hamilton, Bozeman Deaconess

Bernadette Roy, Partnership Health Center

Karen Gray-Leach, St. Vincent Physician Network

Dr. David Kendrick, MyHealth CEO

Mike Noshay, MyHealth Access Network

Carrie Oser, Public Health and Safety Division, DPHHS

Amy Emmert, St. Peter's Medical Group

CSI Staff Present

Amanda Roccabruna Eby

Christina Goe

Catherine Wright

Welcome, minutes approval, and announcements

The meeting was called to order at 1:09 pm. Amanda Eby conducted roll call. Dr. Griffin welcomed the in-person stakeholders and invited guests to Helena and called for a motion to approve the minutes. Dr. Severa moved and Dr. Stengar seconded a motion to approve the April 2015 stakeholder council meeting minutes. The minutes were unanimously approved.

There were no announcements.

Dr. Nancy McCall Usability Analysis Presentation

Dr. McCall, the Mathematica consultant funded by a RWJ Foundation State Health and Value Strategies Program, praised the work done to date, especially given the Montana PCMH program's limited resources. She divided her presentation into 3 parts: a usability analysis of the **quality metric data**; a usability analysis of the **utilization measure data**; and strategies for incorporating the data into a **meaningful evaluation** and a public report. See her [PPT slides here](#). Here are summary points from Dr. McCall's presentation.

Considerations and planning for 2015 reporting:

- Increase alignment with PQRS specifications and provide greater specification in guidance
- Examine how clinics reporting aggregate data compare with known data problems from the patient-level data
- Explore options for a standardized reporting tool to prompt clinics when invalid values are added
- Increases burden on clinics and costs of development but increases data validity
- Develop consistent data re-coding and cleaning edits and rules
- Target clinics for technical assistance in reporting

Provider Stories

The stakeholder council heard from 3 different practices on their best practices, patient stories and other experiences.

1. Partnership Health Center (Missoula)

Mary Jane Nealon shared some of the challenges and benefits of the PCMH practice transformation process. She emphasized that the patient *needs to believe* that they are a partner in the process.

2. Billings Clinic

Dr. Severa introduced Nowell Hoff, head of Nursing and PCMH transformation, who explained some of their efforts. Their work is primarily driven by a combination of striving to be more patient-focused and trying to mitigate job dissatisfaction. Several areas of success have been an ongoing effort to standardize nursing practices, evaluation of ACO requirements and a particular focus on evaluation and treatment of mental health issues.

3. Southwest Community Health Center (Butte/Dillon)

Tara Callaghan reported on one of their main success stories with the improvements made to undiagnosed hypertension. She also promoted their use of the clinical pharmacy to better manage patient prescription medications. Learning how to best engage patients in the process is an on-going challenge.

Subcommittee Reports and Review of Education Materials

Due to a lack of time, the council members were asked to review the draft educational materials and provide any feedback to Amanda Eby by May 27th.

Discuss Work Plan

The work plan was only very briefly discussed. Amanda shared a new document which highlights the most important tasks/priorities, by subcommittee and reports, to be completed by the end of 2015.

Future Meetings

The **Education** subcommittee will meet June 3 at noon. The **Quality Metrics** subcommittee will meet June 10 at noon. The **Payor** subcommittee will meet June 11 at 1:00 pm. And as a reminder, all council members and interested parties are invited to attend.

The next PCMH Stakeholder Council meeting is **June 17th 1:00 – 3:00 pm at the CSI office in Helena.**

No Public Comment

Meeting adjourned at 4:05 pm.