

PCMH Education Subcommittee
September 2, 2015

Attendees

Dr. Patrick Van Wyk, St. Peter's Hospital

Kristen Pete, Glacier Medical Associates

Lara Shadwick, Mountain-Pacific Quality Health

Kelley Gobbs, Montana Medicaid

CSI Staff

Amanda Roccabruna Eby

Catherine Wright

The subcommittee met to review two new versions of the rack card, an only slightly revised poster, and an unchanged talking points document. CSI had created two versions of the rack card because one (version 4) incorporated more of the feedback from the patient council's regarding format with far less detail and examples; and a second (version 5) that was more like the subcommittee's original version they recommended to the council.

The subcommittee liked the front side of V5 better with the dark blue background and with a new picture showing a family and two healthcare providers. However, they did adopt the recommended new heading from V4, "Where Your Health Happens."

As for the back side of the rack card, the subcommittee agreed unanimously, that V4 with the recommended changes from the patients made, was the better version. They liked it because it is very clean and clear to understand without as much detail as the previous version. They thought it was better to keep short and succinct. The backside heading from V5 was preferred however, "Your Health Starts With You..." One sentence was added to describe examples of the care team members. The terms "community resources" and "disease management" were also added to other lists of the aspects of the PCMH model.

The subcommittee voted unanimously to recommend the rack card with the changes discussed, the poster, and the talking points to the council for final approval at their September 16th meeting. With the council's vote of approval, CSI will proceed with finalizing to print and distribute materials to all PCMHs in the program.