



PATIENT-CENTERED MEDICAL HOME STAKEHOLDER COUNCIL  
Meeting Minutes : September 14, 2016  
CSI Basement Conference Room - Helena (and via phone)

**Members Present**

**Dr. Rob Stenger**, Chair, Partnership Health Center  
**Dr. Janice Gomersall**, Vice-Chair, Community Physicians Group  
**Dr. Larry Severa**, Billings Clinic  
**Paula Block**, Montana Primary Care Association  
**Jody Haines**, Providence Medical Group  
**Jessica Cotton**, Southwest Community Health Center  
**Kristen Schuster**, Glacier Medical Associates  
**Carla Cobb**, RiverStone Health  
**Erwin Austria**, Blue Cross Blue Shield of Montana  
**Mary LeMieux**, Montana Medicaid, DPHHS  
**Todd Harwell**, Public Health and Safety Division, DPHHS  
**Lara Shadwick**, Mountain Pacific Quality Health Foundation  
**Bill Warden**, Hospital Lobbyist  
**Dr. Patrick Van Wyk**, Veterans Affairs Montana Health Care System (Ad Hoc Member)

**Members Absent**

**Sen. Mary Caferro**, State of Montana  
**Justin Murgel**, PacificSource Health Plans

**Interested Parties Present**

**Jennifer Hensley**, PacificSource (*proxy for Justin Murgel*)  
**Patty Kosednar**, Health Technology Services  
**Kelley Gobbs**, Montana Medicaid  
**Kathy Myers**, DPHHS, Public Health and Safety Division  
**Karen Grey-Leach**, St. Vincent  
**Mike Foster**, Montana Catholic Hospitals  
**Jean Brascum**, Montana Medical Association  
**Dr. Jonathan Griffin**, Blue Cross Blue Shield of Montana  
**Kris Juliar**, Area Health Education Center  
**Heidi Blossom**, MHA, Montana Hospital Association  
**Jessica Rhoades**, DPHHS Director's Office

**CSI Staff Present**

Amanda Eby  
Catherine Wright  
Christina Goe

### **Welcome, roll call, agenda review, and minutes approval**

The meeting was called to order at 1:03 pm. Amanda Eby conducted roll call. Amanda then made several announcements. The 2016-2017 stakeholder council member *Letters of Interest* are due to the CSI by Friday September 30. The new council will be announced October 14 (because October 15 is a Saturday). Data Feedback Reports were sent to clinics last week. The MT-PCMH 2015 Data Feedback webinar is scheduled for September 19.

Dr. Stenger asked members to review the July and August meeting minutes. Several edits and additions were suggested to the August minutes. Jessica Cotton moved to approve the July 2016 stakeholder council meeting minutes. Dr. Larry Severa seconded the motion. The July minutes were unanimously approved. Next, Dr. Stenger called for a motion on the August minutes. Carla Cobb moved to approve the August 2016 stakeholder council meeting minutes, as amended. Janice Gomersall seconded the motion. The minutes were unanimously approved.

Finally, Rob thanked those stakeholder council members and interested parties who attended the Children, Families, Health, and Human Services Interim Committee meeting August 25 to hear the BBER PCMH Independent Study presentation.

### **Quality Metric Subcommittee Report**

Dr. Stenger summarized the September 7<sup>th</sup> quality metric subcommittee meeting. The subcommittee reviewed and discussed the second draft of the 2017 quality metric reporting guidance. A few additional technical and formatting suggestions were considered. The subcommittee also reviewed the required data elements and data dictionary. The subcommittee agreed to keep the data elements as is, with the following additions:

- amendments to the immunization measure (based on the changed measure with the additional immunizations and population of 3-year-olds rather than 2-year-olds)
- and the possible addition of a data element to Depression screening measure: *Was the Patient Screened: yes/no*

### **Legislative Work Group**

The Legislative work group met September 8 and discussed some preliminary language edits for the bill draft. Work group members made further suggestions for additional flexibility in the bill language. Today, Christina reviewed a PCMH bill draft, incorporating the various suggestions from the subcommittee meeting discussion. First, she noted the removal of the words “temporary” and “terminates”. She also highlighted the language edits to allow more flexibility for providers, as requested at the work group meeting. Specifically the removal of references to “nationally recognized accrediting organizations”. The draft also strikes the section on the Independent Study. Mike Foster asked if the bill draft and draft rules had been sent to MHA and MMA. Amanda responded that they both should have received them as members of the interested parties who received all of the meeting materials, which included the bill draft and rules.

Dr. Stenger called for a motion to approve the draft bill and submit to the Commissioner for her approval. Dr. Gomersall moved to approve and Jessica Cotton seconded the motion. The motion passed. Lara Shadwick voted as an individual, not as a representative of Mountain Pacific Quality Health. Blue Cross Blue Shield and Medicaid abstained.

### **Review and discuss PCMH Administrative Rules**

Christina reviewed the first round of edits to the PCMH administrative rules. Generally, outdated language was deleted and other housekeeping adjustments were made. The reporting deadlines for

providers and payors was changed from March 31 to April 30 and the deadline for the Commissioner's Annual Public Report was moved from June 30 to August 31. Highlighted parts are for the stakeholder council's consideration. CPC+ was added as a possible criteria for eligibility in the Montana PCMH Program and an additional placeholder line was included for other criteria for qualifications. There was debate about whether to leave the rule open ended for qualification criteria or include more specificity. Some attendees suggested listing the criteria for programs like CPC+ or standards for a Practice Transformation Network rather than the actual program names. However, the rules on qualification (4903), cannot be filed until after the bill passes since they are contingent on the legislation's provision removing the requirement for recognition from a national accrediting association. Filing deadline is October 17. Dr. Stenger called for a motion to approve the all edits to the rules, except for Section 6.6.4903. Dr. Gomersall moved to approve. Paula Block seconded the motion. The first step of Administrative rule edits was unanimously approved. The work group will have a more detailed discussion on Sec. 4903 (Patient-Centered Medical Home Qualification Standards) at their October meeting. Amanda will research other states qualification standards.

### **HIE Pilot Update from BCBS**

Erwin Austria gave the update on the HIE pilot project. BCBS has full commitment from their members but several issues are still being "ironed out" including the opt-out option for members and certain privacy and data use concerns. The goal is to have live data by the end of the year (clinical, not claims data).

### **Statewide HIE Steering/Planning Group Overview**

Jean Branscum gave the update on the statewide HIE steering group. The group is focused on how to collect the most useful data and how to then use it to improve health outcomes. The group received a planning grant to study the feasibility of statewide HIE. The Billings Clinic pilot project will be closely watched and used as a model for the statewide implementation. Dr. Kendrick (Oklahoma) was also hired to bring together experts for guidance. Dr. Kendrick will help facilitate a core stakeholder meeting on December 6 at the Great Northern Hotel in Helena. Interested parties will have the opportunity to participate in six workgroups at the meeting.

### **Update on technical assistance to PCMHs (HTS)**

Patty Kosednar gave the update. Her [presentation](#) summarized eCQI (electronic clinical quality improvement) as utilizing HRE functionality and data to drive QI, evidence based clinical best practices, streamlining quality reporting and QI initiatives, a focus on ROI for clinic, data tracking and analytics, and an agile delivery cycle and PDSA improvement cycle. In particular, she highlighted the QI success at several clinics, including KRMC Woodland Clinic, Northern Montana Healthcare and Great Falls Clinic.

### **Community Health Worker (CHW) Stakeholder Project Overview**

First, Kris Juliar of AHEC reviewed the main objectives of the community health workers stakeholder group: developing a training program and curriculum in a uniformed broad group of stakeholders; offering education about the role of CHWs to health care facilities; and exploring reimbursement models and policy and funding options.

Next, Heidi Blossom, MHA, shared the real-world example of a very successful critical access hospital grant which helped pay for CHWs in rural communities, and which, according to claims data, lowered costs. She further described how CHWs may be used in a variety of ways but all have a huge impact.

### **Mountain-Pacific Quality Health Super-Utilizer Project Overview**

Lara Shadwick gave a [presentation](#) on Mountain-Pacific Quality Health's new "hotspotting" project, especially improving care coordination efforts to reduce re-hospitalizations of seniors and other super-utilizers.

### **CPC+ Update**

Jessica Rhoades gave a brief update on the CPC+ Montana program. She first offered kudos to Mary LeMieux and her staff for their role in the application process. Montana was selected as a CPC+ pilot state in part because of the strong payer collaboration currently in place due to the foundation set by the Montana PCMH program.

The SIM Council now has an opening for a PCMH representative. Amanda will send the solicitation notice to the stakeholders.

Due to a lack of time, the scheduled MACRA/MIPS overview *was postponed until the October meeting.*

### **Future Meetings**

The Stakeholder Council's next meeting is **Wednesday, October 19 at the CSI office in Helena from 1:00-3:00 pm.** The **Quality Metrics** subcommittee will meet **October 12 at noon.** The **Education** subcommittee will not meet in October. The **Payor** subcommittee is tentatively scheduled to reconvene in October.

As a reminder, all council members and interested parties are invited to attend all meetings.

### **Public Comment**

None

Meeting adjourned at 4:00 pm.