

## **Proposed PCMH Provider Education Webinar Series – (approx. 1 hour each)**

- I. Webinar #1 – PCMH Concept, Law, and Program Structure Overview
  - a. Basic introduction of the PCMH care delivery model.
  - b. Target to those who respond to the survey as knowing little or nothing about PCMH or having only somewhat explored how the PCMH concept would work for their practice.
  - c. Brief overview of law and history
  - d. Program structure, application process, reporting requirements, benefits of qualification in the program
  - e. Speaker from a Montana clinic that has undergone the PCMH transformation explains their experience and how PCMH has worked for them
  - f. TransforMED video, provide statistics on quality improvement and cost reduction from other programs
  - g. Q&A
  
- II. Webinar #2 – Montana PCMH Program Quality Metric Reporting
  - a. Overview of 2015 data analysis, including excerpts from the public report and an example of the feedback reports clinics received
  - b. Overview of 2016-2017 reporting requirements
  - c. Epidemiologists from Public Health discuss their data analysis process
  - d. Patty Kosednar from Health Technology Services and Public Health staff discuss TA opportunities for clinics
  - e. Montana PCMH provider discusses how they used their data
  - f. Q&A
  
- III. Webinar #3 – PCMH Accreditation/Recognition
  - a. NCQA speaker gives overview of 2014 recognition standards and application process for PCMH recognition
  - b. AAAHC speaker gives overview of their PCMH program
  - c. The Joint Commission speaker gives overview of their PCMH program
  - d. Q&A
  
- IV. Webinar #4 – PCMH Payment
  - a. CSI briefly describes program requirements for PCMH payors
  - b. PacificSource gives overview of their program
  - c. BCBSMT gives overview of their program
  - d. Allegiance gives overview of their program
  - e. Medicaid gives overview of their program