

Montana Primary Care Provider Survey

The following short survey should take approximately 5 minutes to complete.

To Montana Primary Care Providers:

The Montana Patient-Centered Medical Home Program is conducting a survey of providers not yet qualified in the program to learn more about your understanding, experiences and questions regarding PCMH. Your answers to the eleven questions below will help the CSI and stakeholder council develop strategies to assist non-participating clinics. Thank you in advance for your time and participation.

What is a PCMH?

A patient-centered medical home is a team of healthcare professionals that transform their focus from treating illness to keeping patients healthy. A PCMH utilizes a "team" of primary care providers to coordinate all aspects of a patient's health. The care team engages the patient as an active participant in their healthcare. PCMHs leverage technology to identify gaps in care for better disease prevention and management.

Background

In April 2013, the Montana PCMH law was passed by the Montana Legislature. A PCMH healthcare provider must apply for qualification and receive approval from the Commissioner of Securities and Insurance before promoting itself as a medical home and receiving enhanced reimbursement from insurers and Medicaid. As of April 2016, there are 64 Montana PCMH clinics.

More information is available here: <http://csimt.gov/issues-reports/pcmh/>

1. Clinic Information

Practice site Manager

Name of Practice

Address

Address 2

City/Town

MT

ZIP/Postal Code

Email Address

Phone Number

2. What is your level of knowledge about Patient-Centered Medical Homes?

- High
- Medium
- Low
- None

Comments

3. Are you aware of the efforts of the PCMH Stakeholders Council administered by the Commissioner of Securities and Insurance?

- Yes
- No

Comments

4. Have you considered how PCMH can be adopted in your practice?

- Yes
- Somewhat
- No

Other (please specify)

5. What resources would be helpful for pursuing Montana PCMH recognition?

- Webinars
- Conference calls with expert
- Online resources for practice transformation
- Peer to peer learning with Montana PCMH providers

Other

6. Please rank the top three needs for your practice and/or patients in the next three years. (1=top priority)

	1	2	3
Purchasing or upgrading an electronic medical record	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining a data registry for quality improvement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meeting Meaningful Use requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Managing quality outcomes more effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordinating care with specialists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Addressing revenue gaps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staffing needs and skill development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. What barriers (internal or external) do you face to starting the PCMH transformation process?

- Lack of reimbursement
- Staffing limitations
- Technology challenges

Other

8. Is your practice working toward PCMH accreditation?

- NCQA
- AAAHC (Accreditation Association for Ambulatory Health Care)
- Joint Commission
- No

9. Which best describes your location?

- Mostly rural
- Small town <15,000
- Larger town 15,000-30,000
- Small city 30,000-50,000
- Metropolitan Statistical Area >50,000

10. Approximately how many patients are in your total practice panel?

- <1,000
- 1,000-2,500
- 2,501-4,000
- 4,001-8,000
- 8,001-10,000
- 10,000 +

11. Would you like to be contacted with more information on The Montana PCMH Program?

- Yes
- No