

PCMH Education Subcommittee Meeting  
January 6, 2016

Attendees

**Bill Warren**, Hospital Lobbyist  
**Kristen Pete**, Glacier Medical Associates  
**Sen. Mary Caferro**, State of Montana  
**Kelley Gobbs**, Montana Medicaid

CSI Staff

Catherine Wright  
Christina Goe

The subcommittee reconvened after a brief hiatus. The primary agenda item was to discuss the future role and objectives of the subcommittee and to review the next steps for consumer outreach.

The group began with a review of the March 2015 work plan. The subcommittee objectives were reviewed with further discussion and approval needed at the next meeting. Planned Actions and Next steps were discussed for the next phase of the subcommittee which is provider education and outreach.

The group discussed the options/process for expanding the PCMH program to other providers. We reviewed a draft of an interactive map, designed by DPHHS, which shows the location of the 60 clinics currently in the Montana PCMH program. Once finalized, the map will be posted to the CSI website on the PCMH patient page. The map is also a helpful illustration of the current distribution of Montana PCMHs. With the exception of Lewistown and Miles City, there are big gaps in central and eastern Montana. The subcommittee suggested CSI develop a few survey questions for critical care hospitals. CSI will also follow-up with other clinics previously contacted to determine their level of interest and capability to pursue the Montana PCMH qualification process.

Next there was discussion about the consumer education materials sent to clinics in late November. By way of review, the CSI distributed, via mail, 10,000 **rack cards** to PCMH clinics. Print files of the **Talking Points** and **Poster** were emailed to the clinics. Subcommittee members requested a follow-up survey be conducted of the clinics to determine the receipt, distribution and overall usefulness of materials. Kristen Pete shared that at Glacier Medical Associates the rack cards are on the counter, posters are displayed in the care rooms and the talking points are very helpful for clinic staff. CSI will develop questions and send a survey via Survey Monkey to clinics later this month.

The next meeting is scheduled for February 3.