



PATIENT-CENTERED MEDICAL HOME STAKEHOLDER COUNCIL  
Meeting Minutes :: January 20, 2016  
CSI Basement Conference Room - Helena (and via phone)

**Members Present**

**Dr. Rob Stenger**, Chair, Partnership Health Center  
**Dr. Janice Gomersall**, Vice-Chair, Community Physicians Group  
**Dr. Larry Severa**, Billings Clinic  
**Carla Cobb**, RiverStone Health  
**Bill Warden**, Hospital Lobbyist  
**Erwin Austria**, Blue Cross Blue Shield of Montana  
**Justin Murgel**, PacificSource Health Plans  
**Mary LeMieux**, Montana Medicaid, DPHHS  
**Todd Harwell**, Public Health and Safety Division, DPHHS  
**Kristen Pete**, Glacier Medical Associates  
**Tara Callaghan**, Providence Medical Group  
**Paula Block**, Montana Primary Care Association  
**Lara Shadwick**, Mountain Pacific Quality Health Foundation  
**Dr. Patrick Van Wyk**, Veterans Affairs Montana Health Care System (Ad Hoc Member)

**Members Absent**

**Jessica Cotton**, Southwest Community Health Center  
**Sen. Mary Caferro**, State of Montana

**Interested Parties Present**

**Kelley Gobbs**, Montana Medicaid  
**Dr. Jonathan Weisul**, Allegiance Benefit Plan Management  
**Dr. Gary Mihelish**, Mental Health Advocate  
**Mike Foster**, St. Vincent Healthcare/Montana Catholic Hospitals  
**Jody Haines**, Providence Medical Group

**CSI Staff Present**

Catherine Wright  
Christina Goe

### **Welcome, minutes approval, and announcements**

The meeting was called to order at 1:03 pm. Cathy Wright conducted roll call. Dr. Stenger reviewed the agenda topics. Dr. Stenger called for a motion to approve the minutes. Bill Warden moved to approve the December 2015 stakeholder council meeting minutes. Todd Harwell seconded the motion. The minutes were unanimously approved.

### **Update on Quality Metric Guidance**

Dr. Stenger explained the Diabetes A1C “error in logic” notice received from CMS in early January. The CSI circulated to the Quality Metrics subcommittee 2 proposals. One, to keep the guidance as approved or to remove the 2<sup>nd</sup> condition in the A1C diabetes metric (*the most recent HbA1c result is missing*). The consensus of the group was to leave the guidance as is as it is unlikely to significantly impact this year’s reporting. The QM subcommittee will fix the guidance for the 2017 reports (2016 reporting year).

Cathy announced that the 2016 Quality Metric and Payor Guidance are now posted on the CSI website, under *Orders from the Commissioner*. Links to the Payor and Provider Annual Report forms were also emailed to PCMH clinics and payors on January 14.

### **Education Subcommittee Report**

Cathy reported that the Education Subcommittee resumed their monthly meetings on January 6 after a brief hiatus. The main agenda items were to discuss the future role and objectives of the subcommittee and to review the next steps for consumer outreach. The group reviewed the March 2015 work plan. Planned Actions and Next steps were discussed for the next phase of the subcommittee which is provider education and outreach. The subcommittee suggested CSI develop a few survey questions for critical access hospitals. CSI will also follow-up with other clinics previously contacted to determine their level of interest and capability to pursue the Montana PCMH qualification process, particularly in areas where there are no PCMH clinics.

Subcommittee members requested a follow-up survey be conducted of the clinics to determine the receipt, distribution and overall usefulness of materials for consumer education. CSI will develop questions and send a survey via Survey Monkey to clinics later this month.

Next up, the subcommittee will view the interactive PCMH map showing where PCMH clinics are currently located and the Patient section of the CSI PCMH webpages.

The stakeholder council was asked to review and share input to the work plan. The group agreed that the work plan, as drafted, is a helpful document and reflects the subcommittee’s mission. Dr. Stenger called for a vote to approve the draft work plan. Bill Warden moved to approve and Mary Le Mieux seconded the motion. The work plan passed unanimously.

### **Discuss the Independent Study**

The Independent Study work group met, by phone, on January 14. Dr. Stenger gave the meeting update. Over the past several weeks he has had preliminary discussions with potential authors, including Christopher Whaley from UC Berkeley and Bryce Ward from UM BBER. There was further review of Dr. Stenger’s outline of the study content\*. Securing a funding source for the study remains unresolved. It was asked again why CSI does not fund the study. The stakeholder council was reminded that this is an “unfunded mandate” from the legislature to the stakeholder council, not the CSI, and the CSI does not have the budget for this. It was suggested that the work group prepare a matrix of possible consultants featuring the proposed cost, author resources, qualifications, etc. The work group would like to select and approve the consultant at their next meeting, February 4. All stakeholders are invited to that discussion.

[\*For reference, here is the Proposed Content:

- Overview of program history, participants (providers and payors) and progress to date (from annual reports produced by CSI)
- Brief literature review of other PCMH programs and impacts on costs/quality
- Overview of PCMH program structure in other states as compared to Montana? – funding, payor participation, reporting requirements
- Analysis of provider/payor data submitted to CSI
- Projections of future cost/quality improvements based on current participation in the MT program and findings from the literature
- Analysis of individual MT payor data on PCMH programs, if available, (e.g. BCBS) to show cost/quality improvements that have already occurred in MT
- Recommendations for future program changes/growth?]

### **SIM Grant Update**

Christina Goe gave a brief recap of the SIM Council January 19 meeting. There were several presentations including from Dr. Holzman, state medical director, and Dr. Eric Arzubi on the Montana implementation of Project ECHO, a New Mexico-based global initiative that works to team clinicians in smaller or rural areas with larger panels of specialists at medical centers through weekly virtual meetings.

The SIM council continued discussion of their “themes”, including the SIM focus on a value-based payment models, the integration of physical and mental health treatment, Community Health Teams, and Native health issues and access.

### **Review 2016 In-person Meeting Schedule and Subcommittees**

Paula Block provided details about the MPCA Annual Symposium April 20-21. The meeting times are:

Wed, April 20<sup>th</sup>: Morning session 9:00 – 12:30; Lunch Break; Afternoon session 2:00 – 5:15 pm

Thurs, April 21<sup>st</sup>: 8:15 am – 12:30 pm.

The council decided the first 2016 in-person stakeholder council meeting will be April 21 from 1:00-3:00 pm.

Next, the council selected September 14 for the fall in-person meeting. Please note, **this is one-week prior to the regularly scheduled day.**

Dr. Stenger proposed that the Quality Metrics and Payor subcommittees meet quarterly in 2016. The stakeholder council agreed.

Dr. Stenger suggested the formation of a Legislative Work Group to begin planning for the bill drafting process and legislative strategies for successful program reauthorization. Volunteer members are Bill Warden, Erwin Austria, Dr. Weisul and Dr. Stenger. The group may have their first meeting in late February/early March.

Dr. Weisul suggested the stakeholder council consider the future formation of an HIE subcommittee.

### **Future Meetings**

The Education subcommittee will meet **February 3 at noon**. The Independent Study Work Group will meet **February 4 at noon**. Until further notice, the Payor and Quality Metrics subcommittee will meet quarterly. And, as a reminder, all council members and interested parties are invited to attend.

The next PCMH Stakeholder Council meeting is **February 17<sup>th</sup> from 1:00 – 3:00 pm at the CSI office in Helena**.

### **Other Stakeholder Comments**

Todd Harwell suggested the council schedule clinic presentations on “success stories”, innovative practices, etc. at a Governor’s Council SIM meeting.

Carla Cobb requested a time for future discussion on medication management as referenced in the PCMH law, specifically how payors integrate med management with other primary care and how to pay for staff pharmacists?

### **Public Comment**

Dr. Mihelish expressed his appreciation for Dr. Arzubi and his work with the ECHO pilot project in Billings. He also strongly supports the integration of child dentistry with pediatrics. He plans to attend the August interim committee meeting.

Meeting adjourned at 2:55 pm.