

PCMH Education Subcommittee Meeting
April 6, 2016

Attendees

Julie Sakaguchi, Blue Cross Blue Shield of Montana
Erwin Austria, Blue Cross Blue Shield of Montana
Kelley Gobbs, Montana Medicaid
Jody Haines, Providence Health System
Mary Caferro, Montana state senator
Bill Warden, Hospital lobbyist

CSI Staff

Catherine Wright
Amanda Roccabruna Eby

The subcommittee reviewed the Provider Survey questions which the CSI staff developed based on the discussions from the past several meetings. Edits were made to the initial draft reviewed by members at the March meeting. Amanda explained to the group that she is in the process of contacting the following organizations and requesting they send the survey to their members:

- MT Chapter of the American Academy of Pediatrics
- MT Chapter of the American Academy of Family Physicians
- MT Chapter of the American College of Physicians
- MT Chapter of the American Osteopathic Association
- MT Nurses Association
- MT Chapter of the American Academy of Physician Assistants
- MT Medical Association
- MT Hospital Association
- MT Medical Management Association

Jody Haines suggested also contacting Kristin Juliar, the director of AHEC because the five AHEC rural health offices might have good up to date information and contacts for primary care providers across the state.

Staff added some questions from a previous survey distributed in 2011-2012 to primary care providers. Staff explained that they had done a similar project back then to educate primary care providers on PCMH prior to introducing the PCMH bill in the 2013 legislature. After assessing survey results, they hosted a five-part webinar series similar to the one proposed and had a great attendance of 50 plus providers on each webinar. Dr. Bob Shepard hosted most of the webinars and they also featured various PCMH providers sharing their story.

The group discussed the barriers listed in number seven and CSI explained that the list came from responses from providers on the 2015 Annual Report and Progress Update. Kelley Gobbs recommended changing number seven to check boxes so that more than one option can be selected. Attendees

suggested adding this line at the top of the survey to hopefully get more responses: “The following short survey should take approximately 5 minutes to complete.”

Next, the subcommittee discussed a revised outline for a provider education webinar series. CSI had added more details to some of the webinars, removed the payment webinar, and expanded the NCQA webinar. Attendees recommended Dr. Vlases of Bozeman Health for the speaker in the first webinar and Kristen Pete of Glacier Medical Associates for the second webinar. They also agreed that Dr. Rob Stenger, as the council chair would be the best speaker to present the main content of the webinars. The webinars are tentatively scheduled, pending confirmation from speakers, for May 17th and 24th, and June 7th and 14th. The group agreed that the content looked good and they like the schedule as well.