

Quality Metrics Subcommittee Meeting Summary  
May 13, 2014

Attendees

**Dr. Jonathan Griffin**, BCBS of MT

**Dr. Rob Stenger**, Grant Creek Family Practice, Providence Medical Group

**Dr. Janice Gomersall**, Community Physicians Group, Mountain View Family Medicine and Obstetrics

**Kristen Pete**, Glacier Medical Associates

**Todd Harwell**, Montana Department of Public Health & Human Services, Public Safety Division

**Carrie Oser**, Montana Department of Public Health & Human Services, Public Safety Division

**Kathy Myers**, Montana Department of Public Health & Human Services, Public Safety Division

**Paula Block**, Montana Primary Care Association

**Craig Hepp**, Billings Clinic

**Anna Buckner**, Montana Medicaid

**Mary LeMieux**, Montana Medicaid

**Leslie Kilhan**, Cascade County Health Department

**Karen Gray-Leach**, St. Vincent's

**Dr. Pat Morrow**, BCBS of MT

CSI Staff

Amanda Roccabruna Eby

Cathy Wright

Christina Goe

The subcommittee meeting focused on reviewing and discussing two draft feedback reports the public health department staff has created. The epidemiologists at DPHHS that analyzed the quality metric data are creating a feedback report to go from CSI to clinics that submitted attested aggregate data and a different feedback report for clinics that submitted patient-level data that contains more detailed data analysis information. The reports explain the clinic's data to them and how their rates for each measure compare to other PCMHs in Montana overall, national rates, and the Montana Healthy People 2020 target goals. The reports also include recommendations for each measure and limitations of the data analysis such as missing blood pressures that were considered "not controlled." The reports will only go straight from CSI to the individual clinic and will not be shared with the public.

On the aggregate report, attendees had some confusion about the breakdown of the different information on the bar graphs and requested some more specific detailed labels on each color or type of information on the chart. Dr. Stenger noted that comparison to the reports selected national data sources national data is not an apples-to-apples comparison so may make Montana data look better than it actually is, specifically in regard to immunizations. Dr. Morrow added that the reports should state the sources of all national data and note that the collection methods were different. Attendees asked if any PQRS data was available to include in the reports since it is the methodology clinics were using, but no one knew of any available. Craig Hepp suggested looking for a NCQA national diabetes target for the A1C measure; they might have one since they have a diabetes management recognition program.

On the patient-level report, there was also a little confusion about the breakdown of the different information on the bar graphs and attendees requested some more specific detailed labels on each color or type of information on the chart. Craig Hepp requested that each graph show the total number

for the numerator and denominator for the rate of the clinic and all PCMHs overall. For example: the total number of patients with the hypertension diagnosis and the total number of patients in the population. Seeing concrete numbers is often more helpful to clinics. Dr. Morrow noted that the “hypertension prevalence” label is misleading because it only includes the hypertension patients that have a documented blood pressure during the reporting period, not accounting for those missed.

Carrie Oser and Kathy Myers agreed to make all of the suggested changes to the reports and have new versions for the subcommittee to review at next month’s meeting.

Amanda asked the subcommittee if there was consensus to adopt the differences in the A1C and hypertension specifications noted in the Mathematica memo, for the 2016 reporting guidance. The group reached consensus on the hypertension changes but they need a little more discussion on the A1C changes. The subcommittee will address this again at the beginning of the June meeting.