

PCMH Education Subcommittee Meeting  
June 1, 2016

Attendees

**Jody Haines**, Providence Health System  
**Kristen Schuster**, Glacier Medical Associates  
**Mary Caferro**, Montana state senator  
**Bill Warden**, Hospital lobbyist

CSI Staff

Amanda Roccabruna Eby  
Catherine Wright

The purpose of the meeting was to discuss and plan a potential webinar for the people who responded to the provider survey that they were interested in more information on the Montana PCMH Program. Dr. Rob Stenger, council chair had committed to presenting the majority of the content for the webinar, scheduled for Thursday, June 23<sup>rd</sup> at 12:00 pm. Rob and the subcommittee agreed on this outline for the webinar:

**PCMH Concept, Law, Program Structure Overview and Clinic perspective**  
**Thursday, June 23<sup>rd</sup> at 12:00 pm**

- a. Explanation of the PCMH care delivery model.
- b. Program structure, application process, reporting requirements, benefits of qualification in the program
- c. Overview of NCQA PCMH Program
- d. Overview of 2014 and 2015 data analysis, including excerpts from the public report and an example of the feedback reports clinics received
- e. Patient success story
- f. Speaker from a Montana clinic shares their experience with PCMH transformation and how PCMH has worked for them
- g. Q & A

CSI gave a quick overview of the clinics that expressed interest in webinars by listing off the names of some of the facilities they were from. The facilities included Ruby Valley Medical Clinic, Gabert Clinic in Glendive, CSKT Tribal Health, and Broadwater Health Center to name a few. The attendees were glad they represented a diverse group of clinics including some from Eastern Montana and tribal health.

The subcommittee reviewed and discussed draft slides CSI put together for the webinar including information on the PCMH concept, program standards and structure, clinic eligibility, application details, and reporting requirements, and an overview of quality metric data analysis form last year. The attendees suggested adding the NCQA definition for PCMH to the concept slides. They also suggested removing some of the slides and detail on the program structure and instead allow more time for detail

about enhanced payment and reimbursement from payors. Attendees also suggested removing some slides on the data analysis to instead allow time for a PCMH to share a patient success story. Karen Gray Leach was suggested to share the clinic perspective from the Absarokee clinic. Kristen and Jody both agreed to call into the webinar to be available to answer any questions that come up.

After making edits, CSI will send the slides to the subcommittee for final review before the webinar.

\*CSI will soon email the survey respondents who were interested in more information on the program to ask them if they would attend the webinar. CSI will only hold the webinar if a minimum of 15 people respond to a solicitation email that they plan to attend. CSI plans to compile a list of educational resources for a new PCMH webpage on the CSI website. They will have a draft of the webpage ready for the subcommittee to review at their next meeting on July 6<sup>th</sup> where the subcommittee can also debrief the webinar.

\*(Post meeting follow-up: Since this meeting, the CSI has only received responses from three people interested in attending the webinar so it is under re-consideration and postponed for the time being.)