

Comprehensive Application Workgroup
August 4, 2015

Attendees

Kristen Pete, Glacier Medical Associates

Dr. Rob Stenger, Grant Creek Family Practice, Providence Medical Group

Paula Block, MPCA

Dr. Pat Morrow, BCBS of MT

Erwin Austria, BCBS of MT

Kathy Myers, Montana Department of Public Health & Human Services, Public Safety Division

Heather Zimmerman, Montana Department of Public Health & Human Services, Public Safety Division

Dr. Greg Holzman, Montana Department of Public Health & Human Services, Public Safety Division

CSI Staff

Amanda Roccabruna Eby

Cathy Wright

CSI began by describing the goal of the workgroup is to revise the 2014 (Year 1) Application to be a follow up for Year 2 (and beyond) to collect comparative, year-to-year data on key issues. Going forward, practices new to the program will submit the original Year 1 Application. All clinics, new and existing, will then submit the Year 2 revised application in October. Amanda made the clarification that answers from clinics will not be judged as right or wrong to affect a clinic's qualification status in the program. The program administration needs to know how clinics are implementing PCMH and other details about the program composition, such as patients affected and payor compensation.

CSI will rewrite the introduction text after the other revisions are complete. The contact information section will stay the same.

Questions 1-7: General Practice Information

- Questions #1-5 were deleted because that information about the practices would likely not change.
- Q #6 was revised to ask, "what month and year did your practice receive PCMH recognition from NCQA or other approved accreditation agency?" This will aid CSI in tracking accreditation renewals from 2011 to 2014 standards.
- Q #7, "estimate if necessary" was removed, exact numbers are needed.

Question 8: Practice Site Team Members

- As worded, difficult and complicated question for practices to respond to and for analysts to aggregate the data in the first year. However, it's an important question for the program and council to know how practices are structuring their teams, to identify disparities in specific provider access, and for PCMH providers to use as leverage to access resources in their practice.
- Heather Zimmerman will restructure it as a two part question:
 - Are any of the following roles utilized for any amount of time?
 - Indicate how many FTEs are in that role OR a drop down list of ranges of hours per week the practice has access to that role.
- The ratio of additional staff to the primary care providers is the pertinent information.
- Remove the "other" option.

Questions 9- 11: Payment Information

- Remove 9c and add the clarification to question 9 that the question is referring only to payor programs labeled “Medical Home” or Patient-Centered Medical Home.”
- Question #10, “choose your top 3 only” was added.
- CSI will add a question asking the percentage of patients the practices receive PCMH compensation for with a list of ranges to choose from that are less than 50%.

CSI staff will ask council members at the August 19th council meeting to share their thoughts on the top priorities on the application; important things to know for program administration and what they use the information for as payors and providers. The workgroup will meet again during the last week of August to review a revised draft of the application. Before then, Heather at DPHHS will send suggested additional revisions to CSI.