



Patient-Centered Medical Home Stakeholder Council
Meeting Minutes
October 15, 2014
DLI Conference Room (Helena) and via phone

Members Present

Dr. Jonathan Griffin, Chair, St. Peter's Hospital
Dr. Monica Berner, Vice-Chair, Blue Cross Blue Shield of Montana
Paula Block, Montana Primary Care Association
Carla Cobb, RiverStone Health
Jo Thompson, Medicaid Division, Department of Public Health & Human Services
Todd Harwell, Public Health and Safety Division, Department of Public Health & Human Services
Dr. Jay Larson, South Hills Internal Medicine
Dr. Joe Sofianek, Bozeman Deaconess Health Group
Dr. Janice Gomersall, Community Physicians Group, Mountain View Family Medicine and Obstetrics
Dr. Thomas H. Roberts, Montana Health Co-op
Dr. Larry Severa, Billings Clinic
Dr. Jeffrey Zavala, St. Vincent's Hospital

Members Absent

Todd Lovshin, PacificSource Health Plans
S. Kevin Howlett, Tribal Health and Human Services, Confederated Salish & Kootenai Tribes
Rep. Ron Ehli, State of Montana (Ad Hoc Member)
Sen. Mary Caferro, State of Montana (Ad Hoc Member)
Richard Oppen, MT Department of Public Health and Human Services (Ad Hoc Member)

Interested Parties

Janice Mackensen, Mountain-Pacific Quality Health
Dr. Jonathan Weisul, Allegiance Benefit Plan Management
Jody Haines, Providence Health System
Mary LeMieux, Montana Medicaid, DPHHS
Mike Foster, Regional Director of Advocacy, St. Vincent Healthcare/Montana Catholic Hospitals
Tara Callahan, SW Community Health Center
Kristin Pete, Glacier Medical Associates
Patrick Van Wyk, Licensed Clinical Psychologist, St. Peter's Hospital
Karen Gray Leach, St. Vincent's Hospital
Sherri Madzelonka, Dr. Coutinho
Diane Tavery, PLUK

CSI Staff Present

Amanda Roccabruna Eby
Adam Schafer
Catherine Wright (Minutes recorder)

Welcome, introductions, agenda review, announcements, minutes approval

The final meeting of the 2013-2014 stakeholder council was called to order at 12:05 pm. Amanda R. Eby conducted roll call. Dr. Griffin thanked the Council members for their year of service and their commitment to the success of the PCMH program. Dr. Griffin reviewed the meeting agenda and stressed to members that it is a full agenda with several important action items. Dr. Jeffrey Zavala moved and Dr. Larry Severa seconded a motion to approve the September 17, 2014 minutes. The minutes were approved unanimously. Amanda Eby then provided an update on the Comprehensive Application. The final version was sent to all qualified and provisionally-qualified practices on September 29. Thus far, she has received 8-10 responses, without any questions (or complaints). She will follow-up weekly until the October 29 deadline.

Quality Metrics Discussion

Dr. Griffin reviewed the results of the Stakeholder Council vote on the 3 options for data collection requirements for a practice. It was a split vote: 7 for aggregate level data; 6 for patient-level data and 2 for the opt-out option. He then asked for comments from the group on why they voted the way they did. He began the discussion stating he voted “aggregate” primarily because he wants the program to be as inclusive as possible the first year (that is, so as not to scare off any practices that find patient-level reporting too burdensome) and he continues to have concerns about privacy protections. Other reasons shared by some members for voting for aggregate include the challenges to certain clinics lacking the necessary IT support. Those members voting for patient-level data, first, have the IT capability and secondly, many were especially swayed by the experiences of other states. Some members also mentioned the statistical preference for PL data and its value for the legislative reporting.

A very active and productive discussion followed about the specifics of a recommendation for Commissioner Lindeen. A general consensus developed in favor of a step-by-step approach, including a voluntary pilot group for patient-level reporting, allowing for inclusivity and time to develop better systems/infrastructures for future data reporting. The following language was drafted:

All practices will submit aggregate clinical quality data in March of 2015 for the measures in ARM. Practices can volunteer to submit patient-level data as a pilot in March of 2015. The ultimate goal is for all practices participating in the Montana PCMH Program to submit patient-level data starting March of 2017. A work group will convene to oversee the development of required systems to collect, analyze, and report on patient-level data by March 2017. The work group will also recommend privacy and security infrastructure and data governance.

Dr. Zavala made a motion to approve the proposed recommendation and Dr. Severa seconded the motion. The recommendation was approved unanimously.

Approval of Charter

Amanda Eby reviewed the final edits to the charter and confirmed that everyone’s edits were included in the [final draft](#). Dr. Monica Berner made a motion to approve the Charter and Dr. Zavala seconded the motion. The Charter was approved unanimously.

Payer Subcommittee Report

Dr. Griffin commended the subcommittee for their ongoing progress. Amanda reviewed the discussion from the subcommittee meeting held earlier in the morning. The group approved the new wording for New Rule II (Utilization Measures) of the Payer Rule. This is the language that specifies the patient group payers will use for their report on utilization measures. Before the next subcommittee meeting, payers will consult with their IT staff to determine their reporting capability and then report to the group at the November meeting. Three meetings will be scheduled (2x in November and 1x December) to develop the “detailed instructions” for the utilization measures.

Quality Metrics Subcommittee Report

The subcommittee did not meet this month.

The public hearing for the Quality Metrics rule was held at the CSI on September 11. There were no public comments at the hearing.

When CSI files the rule adoption notice, along with the rule, will be summaries of each of the comments received and CSI’s responses to each comment. You can access the proposal and adoption rule notices by CSI by clicking on the Industry tab and selecting the option at the bottom, “Administrative Rules of Montana.”

Discuss March 2015 Report

Amanda reminded the council members that this is the required report from all participating PCMH practices and payers, due to the Commissioner by March 31. Amanda further clarified that there are **two separate** upcoming reports due in March: the Quality Metrics Aggregate Data report and the Practice Characteristics Report. In the [meeting materials](#) are several examples of other state legislative reports. Members asked if the data being currently collected from the Practice Comprehensive Application could also be used for the upcoming report. Other suggestions for content included telling patient stories specifically about how the PCMH model of care coordination improved health outcomes, etc; and ways to measure patient satisfaction and progress, not simply data reporting;

ACTION: *Amanda will consult with Christina Goe about changes to the rule, if necessary, and whether the data from the comprehensive application can also be used for the March 2015 report.*

Council Feedback

Adam Schafer solicited ideas from the group on how to improve administration of the program and council coordination. For starters, he offered the possibility of staggered terms or a monetary incentive. Adam also thanked the members for their service and support of the PCMH initiative. Council members, in turn, thanked the CSI for the high-level attention and oversight of the program.

Other suggestions from members included:

- Classified/dedicated CSI employee for PCMH (after MJL term ends Jan. 2017)
- Quarterly meetings
- Improve the audio for call-in participants
- Use web-ex (or other video conferencing platform)
- Improve Mail chimp distribution (sometimes goes to spam)
- Require at least 1x quarterly in-person attendance

It was also recommended that before the next meeting the CSI prepare a “welcome-packet” for new members with a Historical Perspective/Background document and any other relevant materials.

Council Appointments for the 2014-2015 Term

Amanda explained that she received 30 Letters of Interest (for reappointment and appointment). Coincidentally, October 15 is the date to announce the appointments. The Commissioner will make her announcement via email to all applicants later today.

Addendum to the Minutes:

The 2014-2015 Stakeholder Council:

- Dr. Jonathan Griffin, St. Peter's Hospital
- Dr. Janice Gomersall, Community Physicians Group
- Paula Block, Montana Primary Care Association
- Dr. Larry Severa, Billings Clinic
- Dr. Rob Stenger, Providence Health System
- Kristen Pete, Glacier Medical Associates
- Dr. Patrick Van Wyk, St. Peter's Hospital
- Tara Callaghan, Southwest Community Health Center
- Carla Cobb, RiverStone Health
- Todd Harwell, Department of Public Health and Human Services, Public Health and Safety Division
- Jo Thompson, Montana Medicaid
- Dr. Monica E. Berner, Blue Cross Blue Shield of Montana
- Todd Lovshin, PacificSource Health Plans
- Lara Shadwick, American Cancer Society
- Bill Warden, Benefis, Bozeman Deaconess, and St. Peter's Hospitals

Public Comment

Sherrí Madzelonka supports the catch-up module and the idea of eventually moving to quarterly meetings.

Future meetings

The Payer and Quality Metrics subcommittees are will be the week before the next council meeting. The times for each meeting will be announced via email when they are confirmed.

The next PCMH Stakeholder Council meeting is **November 19th 1:00 – 3:00 pm at the CSI.**
Meeting adjourned at 2:57 pm.