



PATIENT-CENTERED MEDICAL HOME STAKEHOLDER COUNCIL
Meeting Minutes :: November 18, 2015
CSI Basement Conference Room - Helena (and via phone)

Members Present

Dr. Rob Stenger, Chair, Partnership Health Center
Dr. Janice Gomersall, Vice-Chair, Community Physicians Group
Dr. Larry Severa, Billings Clinic
Carla Cobb, RiverStone Health
Bill Warden, Hospital Lobbyist
Erwin Austria, Blue Cross Blue Shield of Montana
Justin Murgel, PacificSource Health Plans
Mary LeMieux, Montana Medicaid, DPHHS
Kristen Pete, Glacier Medical Associates
Jessica Cotton, Southwest Community Health Center
Tara Callaghan, Providence Medical Group
Paula Block, Montana Primary Care Association
Sen. Mary Caferro, State of Montana

Members Absent

Todd Harwell, Public Health and Safety Division, DPHHS
Lara Shadwick, Mountain Pacific Quality Health Foundation
Dr. Patrick Van Wyk, St. Peter's Hospital (Ad Hoc Member)

Interested Parties Present

Kathy Myers, DPHHS
Kelley Gobbs, Montana Medicaid
Dr. Jonathan Weisul, Allegiance Benefit Plan Management

CSI Staff Present

Amanda Roccabruna Eby
Catherine Wright
Christina Goe

Welcome, minutes approval, and announcements

The meeting was called to order at 1:05 pm. Amanda Eby conducted roll call. This was the first meeting of the 2015-2016 stakeholder council. New members were asked to introduce themselves and describe their interest in the PCMH program. Returning members also introduced themselves and their PCMH involvement. And as a reminder, Amanda will be on maternity leave from early December to early March. Cathy Wright will be staffing PCMH in her absence.

Dr. Stenger moved to approve the minutes. Tara Callaghan seconded the motion to approve the October 2015 stakeholder council meeting minutes. The minutes were unanimously approved.

Dr. Stenger reviewed the agenda topics and timeline.

Election of Chair and Vice-Chair for the 2015-16 Stakeholder Council

Amanda made a call for nominations for Chair. Tara Callaghan nominated Dr. Rob Stenger for Chair. She recommended Dr. Stenger because of his leadership record as Vice-Chair and Stenger accepted the nomination. Amanda called for a vote. Stenger was unanimously elected Chair. Stenger then nominated Dr. Gomersall for Vice-Chair. There was no discussion or other nominations. Gomersall was unanimously elected Vice-Chair.

Quality Metrics Subcommittee Report

Dr. Stenger summarized the QM subcommittee November 12 meeting. The subcommittee reviewed the final 2016 Quality Metric Guidance packet. He noted that the subcommittee voted unanimously to present the 2016 QM Guidance to the stakeholder council for a final vote.

Amanda further reviewed the specific edits made since the council last reviewed the Guidance.

Stenger called for a motion to approve the 2016 Quality Metric Guidance, with the noted revisions. Tara Callaghan seconded the motion. The Council voted unanimously to recommend the QM Guidance to the Commissioner for approval.

Payor and Provider Annual Report Template Review and Approval

Amanda generally described the suggested edits from Mathematica made to the Provider and Payor Annual Reports. These include fixes mostly to improve clarity and organization. The Council agreed to add a question about General Barriers to successful PCMH implementation. Tara Callaghan moved to approve the Provider Annual Report template, with the recommended edits, for the Commissioner's approval. Paula Block seconded the motion. The template was unanimously approved.

Tara suggested asking the payors about how they attribute patients but this was deemed not necessary since they are required to submit their attribution model with their utilization measure reports. Rob recommended adding the same question to the Payor Annual Report about general barriers in implementation or growth of their PCMH program, which was just added to the Provider Annual Report. Mary LeMieux suggested splitting number three into two questions. Dr. Weisul commented that the Payor Annual Report should have been reviewed first by the Payor Subcommittee before bringing it to the full council for a vote.

Janice Gomersall made a motion to schedule a December meeting for the Payor Subcommittee to review and discuss the draft Payor Annual Report. Bill Warden seconded the motion. The Payor Subcommittee will meet December 10.

Review Summary of Results from the Progress Update

Amanda reported that all clinics have submitted their updates however she is working with one health system to gather complete data. Council members requested more information on several questions

with “Other” as a response option. Who are the “Other” payors listed by 18% of respondents?; and what is the “Other” standardized depression screening tool for adolescents chosen by approx. 33% of clinics? Council members asked if the timing of the Progress Update could be adjusted to coincide with the Guidance reporting in March. The council will consider this for the 2016 update.

Patient Education Materials

The printed rack card (10,000) was delivered to the CSI today. CSI staff will prepare the mailing to clinics before the Thanksgiving holiday. The 10,000 copies will be distributed based on clinic size. PDFs of the clinic poster and talking points will be emailed to clinics.

SIM Grant Update

Christina Goe provided some background and an update on the SIM grant. She reminded the council that this is a design grant with certain required parameters and that there is no follow-up “test” funding. At the Governor’s Advisory Council November 3 meeting, the group focused on PCMH since the state is required to leverage existing foundations in healthcare innovation. But they are also looking at other health care delivery reform models, such as Community Care Teams. Two key areas of interest are behavioral and physical health integration and HIE/EMR interoperability. The Council is also committed to collaboration and bringing together different groups from across the state. The Council will also explore opportunities around ACOs, shared savings models, and shared risk.

Dr. Weisul also pointed out that addressing disparities in healthcare (including tribal health) is another one of their priorities. Christina and Dr. Weisul both expressed the importance of a Montana made solution to come out of the work of the grant and the council.

The Governor’s Healthcare Innovation Council hopes to work with the PCMH Stakeholder Council to coordinate efforts. Rob noted that brief updates from the council and SIM Grant will be a standing agenda item.

Read the SIM meeting presentation [here](#).

Discuss Vision, plans and goals for 2016

Dr. Stenger began the discussion by reviewing the exciting progress already made during the past two years by the stakeholder council. What would the group like to see in the coming year?

Some suggestions:

- After the 2015 data is collected, and combined with baseline data, the group can begin to share best practices and improve outcomes;
- Develop a “Best Practices” newsletter and post to the CSI/PCMH website;
- Identify IT contact for each practice to help with data collection;
- Improve the PCMH program and stakeholder council visibility and message;
- Create a “Guide to establishing a PCMH in Montana”;
- Use other provider groups to promote PCMH;
- Advocate for continuation of the Program (including preparing for legislative committee and 2017 legislation.)
- Work toward all-payor approach to healthcare (engaging Medicare, discussing the various proportions of participating payors’ contributions to PCMHs)

Future Meetings

The stakeholder council will continue to meet the third Wednesday of the month from 1:00-3:00 pm. The required in-person meeting schedule was discussed but no final decisions were made. The CSI will poll members for their preferences and announce at the December meeting. The Payor subcommittee will meet **December 10 at 1:00 pm**. The Quality Metrics subcommittee will not meet in December. And, as a reminder, all council members and interested parties are invited to attend.

The next PCMH Stakeholder Council meeting is **December 16th from 1:00 – 3:00 pm at the CSI office in Helena.**

No Public Comment

Meeting adjourned at 3:05 pm.