



INSURANCE RATES: WHY ARE THEY INCREASING?

Thank you for joining us!
We will begin shortly.

 406.444.2040

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 csimt.gov

 840 Helena Avenue
Helena, MT 59601

Get social with us



SPEAKERS



MARI KINDBERG
Bureau Chief/Chief Actuary



ASHLEY PEREZ
Deputy Rates Bureau Chief

WHAT IS THE CSI?

As the insurance regulator for Montana, the CSI is responsible for:



Reviewing insurance rate requests



Ensuring that rates are not inadequate, excessive, or unfairly discriminatory



Monitoring financial solvency of insurers



Licensing insurance companies and agents



Protecting consumers from unfair practices as defined by the law



Investigating fraud

CSI AUTHORITY FOR REVIEWING INSURANCE RATES

REQUIRED to be filed:

- ✓ Medicare Supplement and Credit Life and Disability
- ✓ Long-Term Care Insurance and Affordable Care Act (ACA) Health
- ✓ Homeowners, Auto and Commercial Insurance

NOT REQUIRED to be filed:

- Life Insurance other than Credit Life and Non-ACA Health
- Certain Federal Programs

RATE REVIEW PROCESS

1

FILING THE RATE

The filing includes:

- Financial data
- Historical claims experience
- Other actuarial analyses that explain why the company believes the rate change is necessary

2

REVIEW PROCESS

- Determine whether the rate change is justified
- Ensure proposed rates are not inadequate, excessive, or unfairly discriminatory
- Ensure the Company complies with applicable statutes and regulations

3

FINAL DECISION

After reviewing all submitted data, we assess whether the proposed rates are justified and compliant with applicable regulations.

WHY DO INSURANCE RATES INCREASE?

HEALTH AND MEDICARE SUPPLEMENT INSURANCE



Rising Healthcare Costs



Aging Population



Regulatory Changes

LONG-TERM CARE INSURANCE



Increased Life Expectancy



Claims Experience



Inflation in Long-Term Care Costs

WHY DO INSURANCE RATES INCREASE? (cont.)

AUTO INSURANCE



Inflation & Supply Chain Issues



Increase in Claims



Higher Vehicle Prices & More Expensive Vehicle Parts



Increases in Fraud & Theft



Driving Behavior Changes



Post-Pandemic Driving

WHY DO INSURANCE RATES INCREASE? (cont.)

HOMEOWNERS INSURANCE



Inflation



Increases in Number of Claims & More Frequent Natural Disasters



Risk Assessment



Increases in Reinsurance Costs



Increases in Risk of Theft or Vandalism

WHAT IS THE CSI DOING?

1

RATE REVIEWS

If a rate increase is not justified, we work to bring it in line with what is supported



2

INSURANCE MARKET

Encourage new insurers to enter the market



3

INNOVATION WAIVERS

Can help to increase coverage options and competition



TIPS FOR CONSUMERS PURCHASING INSURANCE



Shop Around



Understand Your Policy



Review Your Deductible Levels



Verify Information Utilized in
Determining Your Premium



Verify that Your Amount of
Coverage is appropriate



Wildfire Mitigation



Discount and Surcharge Check

HOW TO FILE COMPLAINTS

1. **Online:** Visit our website at csimt.gov and click on "File an Insurance Complaint"
2. **Phone:** Call our office at 406-444-2040
3. **Mail:** Send printed complaint form to:
840 Helena Avenue, Helena MT, 59601

▶ **COMPLAINT FORM**
csimt.gov/wp-content/uploads/2024/03/insurance-inquiry_complaint-form.pdf



FREQUENTLY ASKED QUESTIONS

Q: Why do rates seem to increase every year, even if there are no major changes to my policy?

A: *Speakers answering the question live.*


Q: Why are some insurance companies allowed to increase rates without needing approval from the CSI?

A: *Speakers answering the question live.*



QUESTIONS



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