



COMMISSIONER OF SECURITIES AND INSURANCE

James Brown
Commissioner

Office of the
Montana State Auditor

SENT VIA EMAIL

February 9, 2026

Mike Sheppard
50 W 8th St Ste 304
Holland, MI 49423-3198
Mikesheppard42@gmail.com

RE: January 29, 2026, Public Information Request
CSI Request No. CSI PRR-6

Dear Requestor,

On January 29, 2026, the Montana Commissioner of Securities and Insurance (CSI) received your Public Records Request, a copy of which is enclosed for reference. After consulting with our Insurance Department, our agency does not handle the processing of internal appeals to IRO's. As a result, we do not have a database for those appeals.

CSI is committed to transparency and compliance with Montana's public records laws, and we appreciate your engagement in this process. If you have any questions or wish to discuss this response further, please do not hesitate to contact this office.

Finally, pursuant to **Montana law**, a copy of your request and this response will be posted on the CSI website. CSI encourages you to review information already posted on our website, which may address related subjects.

Sincerely,

CSI Public Records Request Team

840 Helena Avenue, Helena, Montana 59601
(main fax) 406.444.3413 | (securities fax) 406.444.5558
(insurance consumer services fax) 406.444.1980 | (legal fax) 406.444.3499
(phone) 800.332.6148 or 406.444.2040 | (email) csi@mt.gov | (web) www.csimt.gov

From: [The Office of the Montana State Auditor, Commissioner of Securities and Insurance](#)
To: [CSI Public Information Requests](#)
Subject: [EXTERNAL] New submission from Public Information Request
Date: Thursday, January 29, 2026 12:19:00 PM

Name

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Type of Request

- Insurance

Please explain your request in detail

Requesting an electronic copy of any existing electronic database of external (independent medical) review cases for insurance appeals from enactment through December 31, 2025. If such a database exists, please include the structured fields already maintained, such as Case Number, Date of Order, Company/Respondent, Case Type, Outcome/Determination, and Brief Description. If the department maintains additional fields (e.g., denial category, product type, clinical context, or other metadata), please include those or provide a data dictionary or inventory of the fields maintained. This request is limited to records and fields already maintained and does not ask the department to create new records.