

Proposed PCMH Provider Education Webinar Series – (approx. 1 hour each)

- I. **Webinar #1 – PCMH Concept, Law, and Program Structure Overview**
May 17, 2016 at 12:00 pm
 - a. Explanation of the PCMH care delivery model.
 - b. Brief overview of the PCMH law and program/initiative history
 - c. Program structure, application process, reporting requirements, benefits of qualification in the program
 - d. Speaker from a Montana clinic that has undergone the PCMH transformation explains their experience and how PCMH has worked for them

- II. **Webinar #2 – Montana PCMH Program Quality Metric Reporting**
May 24, 2016 at 12:00 pm
 - a. Overview of 2017 reporting requirements
 - b. Overview of 2014 and 2015 data analysis, including excerpts from the public report and an example of the feedback reports clinics received
 - c. Epidemiologists from Public Health discuss their data analysis process
 - d. Patty Kosednar from Health Technology Services and Public Health staff discuss TA opportunities for clinics
 - e. Montana PCMH provider discusses how they use their data for quality improvement activities

- III. **Webinar #3 – NCQA PCMH Recognition**
June 7, 2016 at 12:00 pm
 - a. NCQA speaker gives overview of 2014 recognition standards and 2017 changes
 - b. 2014 recognition renewal
 - c. Multi-site application/renewal process
 - d. PCMH 2017 program redesign
 1. More guidance to practices through new channels
 2. Streamlined annual check-in for recognized practices rather than requiring a full documentation review every three years
 3. Use information generated in the course of daily clinical care to support the recognition process; and,
 4. Redesign online survey tool to be more user-friendly and efficient

- IV. **Webinar #4 – AAAHC and The Joint Commission**
June 14, 2016 at 12:00 pm
 - a. AAAHC speaker gives overview of their PCMH program
 - b. The Joint Commission speaker gives overview of their PCMH program